



No. QUEST/NH/PC/- 595

Dated: 10-05-2024

**"Say No to Corruption"**

**SUBMITTED**

SUBJECT: **APPROVAL FOR CONSTITUTION OF COMPLAINT REDRESSAL COMMITTEE UNDER RULE NO.31 OF SPPRA 2010 FOR ALL TYPE OF TENDERS AT QUAID-E-AWAM UNIVERSITY OF ENGINEERING, SCIENCE & TECHNOLOGY (QUEST), NAWABSHAH.**

It is submitted that several works of approved schemes are being executed at university. For this, it is needed to constitute Complaint Redressal Committee to make the contractor work in accordance with SPPRA Rules 2010 for execution and implementation of development schemes of this university.

In Compliance of Rule No.31 of SPPRA 2010, the Procuring Agency has to constitute a committee for redressing the grievances comprising odd number of persons, with appropriate powers and authorizations, to address the complaints of bidders that many occur during the procurement proceedings.

Keeping in view, the SPPRA Rules 2010, following are proposed for the constitution of Redressal Committee for all type of tenders at QUEST, Nawabshah


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| 1. Pro-Vice Chancellor<br>QUEST, Nawabshah   | (Convener) |
| 2. Engr. Saghir Ahmed Memon<br>Director Works & Services<br>MUET Jamshoro (Civil Engineer) | (Member)   |
| 3. District Accounts Officer, District SBA.  | (Member)   |

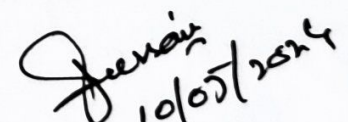
***The complaint Redressal committee upon receiving a complaint from an aggrieved bidder may, if satisfied:***

- Prohibit the procurement committee from acting or deciding in a manner, inconsistent with these rules and regulations;
- Annul in whole or in part, any unauthorized act or decision of the procurement committee;
- Reverse any decision of the procurement committee or substitute its own decision for such a decision; (Provided that the Complaint Redressal Committee shall not make any decision to award the contract).
- The committee shall announce its decision within seven days. The decision shall be intimated to the bidder and the authority within three working days by procuring agency. In case of failure of the committee to decide the complaint, the procuring agency shall not award the contract. The Procuring Agency shall award the work after decision of Complaint Redressal Committee.

Therefore the Competent Authority is requested to accord necessary approval for constitution of Redressal Committee for all type of tenders at QUEST, Nawabshah.

Submitted for favour of approval.

  
  
Vice Chancellor

  
10/05/2024  
Project Coordinator  
QUEST, Nawabshah